



Thanks for Travelling at the Speed of Hertz, JAMES MCCLOSKEY!

Your reservation confirmation number is: K9884394965

We have sent a confirmation email to: mcclosk@ucsc.edu

[Print this for your records](#)

Tue, 24 Sep
San Francisco International Airport
16:00
Wed, 25 Sep
Santa Cruz - Soquel Avenue HLE
10:30

Your Itinerary:

[Edit](#)

Pick Up Location

San Francisco International Airport

Address

780 McDonnell Road
San Francisco, CA US 94128

Hours of Operation

Mon-Sun 24 hours

Location Type

Corporate Location

Phone Number

(650) 624-6600

Return Location

Santa Cruz - Soquel
Avenue HLE

Address

2724 Soquel Avenue
, Suite E
Santa Cruz, CA US 95062

Hours of Operation

Mon-Fri 8:00AM-
5:00PM, Sat-Sun Closed

Location Type

Corporate Location

Phone Number

(831) 423-0315

Pick Up time

Tue, 24 Sep, 2024 at 16:00

Return time

Wed, 25 Sep, 2024 at 10:30

Discounts:

No Affiliations

Arrival Information:

No Arrival Information

Your Age (please check)

25

What You Pay at Location
89.08 USD



YOUR VEHICLE

Economy, Special, Automatic, Aircon (Group A6) EXAR
(A6) Compact or Larger or similar

PAYMENT METHOD:

Pay at Location

DISCOUNTS:

Rate Quote: NPP

RENTAL DURATION

1 day

INCLUDED IN THE RATES

Airport Concession Fee ⓘ

Loss Damage Waiver ⓘ

Total Sales Tax ⓘ

Liability Insurance Supplement ⓘ

Vehicle Licensing Cost Recovery ⓘ

TRANSPORTATION AND FACILITY CHARGE ⓘ

State Tourism Assessment ⓘ

One way fee (payable on return of the vehicle) ⓘ

Unlimited Miles Included

PAY AT LOCATION

89.08 USD

Rate Code: AUADNL

Total
89.08 USD

ADDITIONAL OPTIONAL EXTRAS AVAILABLE AT PICK-UP

Personal Insurance

daily

6.02 USD

Premium Emergency Roadside Service

daily

9.99 USD

'What You Pay at the Counter' is the balance of the total amount due based on the reservation above, including any optional extras. This is payable on pick-up in destination currency, which is subject to exchange rate changes on day of pick-up.

'Total' does not include any additional items you may select at the location, or any costs arising from the rental (such as damage, fuel or road traffic charges).

Please note: Credit Cards and Debit Cards can be used at the start of a rental, however there are some restrictions regarding the use of a debit card. To qualify for a rental using a debit card, you will be required to provide proof of a return airline flight that coincides with your rental and present two (2) valid forms of identification. You can use a debit card if it is already included in your Gold Plus Rewards profile or the rental is an Insurance Replacement rental.

Regardless of which card was used for the reservation and pick up of the car, debit cards are accepted for payment at the end of your rental. Please refer to Forms of Payment in the Rental Qualifications & Requirements for complete information.

Price Details

WARNING & ADVISORY MESSAGES

- For renters under 25 years of age, check policy for exceptions.
- One-way rental confirmed. We acknowledge that you intend to pick the vehicle up at one Hertz location, and return it to a different Hertz location. Any costs applicable to this are listed under Drop Fee in your reservation details, and are payable at the location.
- Minimum Age 25 outside US - Exceptions may apply
- Travel to the US requires machine readable passport after June 26 2005
- HERTZ SFO NOW OFFERS ULTIMATE CHOICE(TM). YOU CAN PICK YOUR CAR

RESERVATION TERMS AND CONDITIONS

'Total' does not include any additional items you may select at the location or any costs arising from the rental (such as damage, fuel or road traffic charges). For renters under the age of 25, may apply, and are payable at the location.

CHECKLIST - WHAT YOU NEED TO BRING

- When you collect your vehicle you will need the **credit/debit card** you used to make your booking (if you used a debit card, you will need that card plus a valid credit card in your name) and a full and valid for each driver. (see 'DESTINATION SPECIFIC TERMS' below)
- Also, the name and details of the **renter** must be the same as the person that made the reservation.

PAYMENT, PRICING & CHARGES

- Most locations accept the majority of **debit cards**. If you have questions about the acceptability of your form of payment at the destination and for other relevant destination conditions and information, please refer to the 'DESTINATION SPECIFIC TERMS' below.
- Although we try to ensure that all **prices** quoted on our websites are accurate, errors may sometimes occur. We will inform you as soon as possible if we discover an error in the price of your reservation and give you the opportunity to confirm your booking at the correct price or cancel. Our usual cancellation charges will not apply if you choose to cancel. If you cancel and you have already paid for your rental, you will receive a full refund. If we are unable to contact you we will treat your reservation as cancelled.
- Estimated amount to be paid at the counter is based on available information at the time of reservation for renters age 25 and older. This does not include any additional items you may choose at the location, such as refuelling, LDW, etc.
- Where the booking is a prepaid booking and additional extras have been selected, the total charge is estimated based on local currency conversion where applicable, at time of booking, and is subject to change at time of pick-up.
- **For payment information, please see 'DESTINATION SPECIFIC TERMS' below.**

AGE RESTRICTIONS

- A may apply if you or any additional driver is under 25 years old.

- Age restrictions vary based on the country where the rental is taking place.
- Depending on where you are renting, some vehicles may have a minimum age of between 25 and 30, so please check "" for your eligibility to drive them.

CHANGES TO YOUR RESERVATION

- You can your reservation free of charge **online** through the View/Modify/Cancel button on our website or you can Contact Us on our web site, although we reserve the right to charge an administration fee.
- If you make a change we will recalculate your rental charges based on current prices, which may be more or less than the price originally booked. **Please note that you must use the same credit/debit card you used to make the original booking or you will need to cancel (see 'CANCELLATIONS' below) and make a new reservation.**
- We are unable to accept changes to the **renter** or the **pick-up location**. If you want to change these, you will need to cancel (see 'CANCELLATIONS' below) and make a new reservation.
- You can add a **CDP code** to a reservation, although if it is linked to a negotiated discount or rate that does not match our retail prepaid rates the change will not be possible and you will see the message 'No prepaid available'. You may then cancel your original reservation (see 'CANCELLATIONS' below) and make a new reservation adding the CDP number.
- We regret that you are not able to add your #1Club or Gold number to an existing reservation online.

CANCELLATIONS

- Hertz allows you to cancel prepaid and pay at location reservations:
 - a. Online by the 'Modify/Cancel' reservation page.
 - b. By calling customer care.

CANCELLATIONS: PREPAID RESERVATIONS

- a. If the is made **before midnight two days before the date of your scheduled pick-up**, we will fully refund your prepayment without charges (e.g. if your scheduled pick-up date is Saturday 14 March and you cancel by 23:59 on Thursday 12 March).
- b. If the cancellation is made after this time and before the scheduled pick-up time, we will refund your prepayment less an administration charge of: GBP 30.00 / EURO 45.00
- Refunds will be made to the credit or debit card that the original booking was made on.
- Failure to cancel the reservation before your scheduled pick-up time will result on a No-Show/Lost Rental Charge of: GBP 70.00 / EURO 95.00

CANCELLATIONS: PAY AT LOCATION RESERVATIONS

- a. **Pay at location** reservations can be cancelled any time before your scheduled pick-up time without an administrative charge.
- b. Failure to cancel the reservation before your scheduled pick-up time will result on a No-Show/Lost Rental Charge as per below.

NO SHOWS/ LOST RENTALS

- a. If you fail to cancel your reservation prior to the Pick-Up Time and do not collect the vehicle on the Pick-Up Date, or if you fail to comply with the pick-up terms (refer Rental Qualifications & Requirements), we reserve the right to make a of GBP 70.00, EUR 95.00 (or local equivalent) which recovers our administration costs and compensates us for our inability to rent the vehicle when it was reserved for your use.
- b. For prepaid reservations, we will refund your prepayment less the, if you contact us within 90 days of the Pick-Up Date using the Hertz online customer service web form.

CHANGES AT TIME OF PICK UP

- If at the time of vehicle collection you wish to rent a **larger car** or rent for a **longer period**, you may do so, subject to availability, on payment of additional charges. Such charges will be quoted in the currency of the renting country and may be at a higher rate than those previously quoted.

EARLY RETURN

- Please note that we are unable to give a refund if you return the vehicle early.

LATE RETURN CHARGE

- Currently applicable only to rentals with a destination in Europe.

- We reserve the right to make a Late Return Charge of EUR 11.50, GBP 10.00, CHF 14.00, SEK 102.00, NOK 92.00, DKK 87.00, RUB 499.00, AED 56.00, SAR 56.00, QAR 55.00, KWD 4.00, OMR 5.80, BHD 5.70, USD 15.00, PLN 50.00, ZAR 151.00, depending on your destination country, to compensate us in part for the costs we incur in finding an alternative vehicle to satisfy our next booking for your vehicle and for our administration costs in contacting you to return the vehicle.

NATURE OF THIS AGREEMENT

- These reservation terms cover your booking with us (Hertz Europe Service Centre Limited, a company registered in Ireland) and are governed by Irish law. Your rental terms will be given to you by the Hertz company that provides your rental vehicle and will be governed by local law. If you are a Gold customer, your Gold terms will apply to your rental.
- Acceptance of your reservation and completion of this contract for provision of a rental vehicle will occur when the vehicle is made available for your use on the agreed pick up date by the Hertz company providing your rental.

DESTINATION SPECIFIC TERMS

- Rates are for the time and location displayed above. Rental charges are based on available information at the time of reservation for renters age 25 and older. For minimum age requirements please see "Rental Qualifications and Requirements" for details. Note that for renters under age 25 an additional daily age surcharge may apply. Additional fees or surcharges may be applied at time of rental.
- At the time of rental, credit or charge cards must have available credit, and acceptable debit/check cards must have available funds, sufficient to pay the estimated amount of the rental charges plus an amount determined by Hertz to cover any incidental charges.
- At most Hertz locations in the United States, Hertz will allow you to present certain debit/check cards in place of a credit or charge card; to determine whether your debit/check card will be accepted, please contact Hertz at 888-777-5885 from the U.S.
- If you have provided a debit/check card number above, then a confirmation of your reservation does not mean that the card is acceptable to Hertz. You must contact Hertz by phone to determine if the card is acceptable.
- A Frequent Flyer Surcharge of up to \$1.00 per day up to a maximum of \$5.25 per rental may apply if you take miles or credits from a U.S. or Canadian Frequent Flyer program.

WHAT CREDIT CARDS DO HERTZ ACCEPT?

- Hertz accepts American Express, MasterCard, Carte Blanche, Visa, Diners Club, Discover, Hertz Charge Card, JCB, Optima Amex, China Union Pay (US locations only) and some debit cards. Credit cards and Debit/check cards must have available credit or available funds, for the estimated amount of rental charges and any additional charges that may be incurred. Stored value/prepaid/gift cards are not acceptable to qualify for rental, however these cards may be used for payment upon return.

At the time of rental, you **MUST** produce the same credit card you used to pay online and valid driver's license in your name. Once proof of this card has been provided, Hertz can accept any other valid credit card in your name at the time of rent for taxes, fees, and incidentals.

- Authorization amounts vary by destination country.
- For **US** and **Canada** rentals, Hertz may place an authorized amount of up to USD 200.00 plus estimated charges on a customer's card, given certain conditions that will be outlined at time of rental. Details can be found under ""
- These funds will not be available for your use. Debit cards and Hertz Credit Card are not valid form of payment for prepaid rates.

Important Information:

Before Modifying or Cancelling your reservation, please confirm that you understand and accept our , and you understand the .

<http://www.hertz.ie>